

System Administrator / Desktop Support

Posted June 29, 2009

Full Time

Ottawa, Ontario

Relevant Work Experience: 1 – 3 years

Job Category: System Administrator / Desktop Support

Industry: Information Technology

The Mike Tango Group is looking for a network administrator / desktop support technician to provide on-site 1st level support to end users in the field and perform daily maintenance on various Windows servers in and around the Ottawa region. You should have a minimum 1 to 3 years experience supporting and deploying Microsoft's Windows XP and Office productivity suites in a corporate environment and a working knowledge of W2K3 / SBS 2003 / MS SQL and Exchange 2003. A related industry certification and / or post secondary education is desirable.

ABOUT THE MIKE TANGO GROUP

The MikeTango Group is an IT consulting company whose founders started the company with a single vision: to bring the highest value to our clients through our knowledge, experience, integrity and trust. More than simply a set of words, our core values are reflected in our actions and are ultimately measured in our clients' satisfaction. We believe in leveraging best-of-breed technologies to provide maximum value to our clients.

The MikeTango Group is based in Ottawa, Ontario, with clients throughout Ontario and eastern Canada. We are a small company with great growth potential and are seeking dedicated employees to help us realize our full potential.

RESPONSIBILITIES:

- 60-70% field support
- Provide on-site technical services to customers (a vehicle is required)
- Perform daily proactive maintenance on various server environments
- Complete daily reporting and status updates to management and clients

TECHNICAL SKILLS:

- A good working knowledge of Windows XP / Vista / Office 2003 / Office 2007 / W2K3 / SBS 2003 / MS SQL and Exchange 2003.
- Experience configuring and supporting basic networking technologies such as Ethernet LAN and WAN, wireless access points, firewalls, and VPN access.
- Experience with desktop imaging technologies.



SOFT SKILLS:

- Strong problem solving skills.
- Able to understand business problems and implement technical solutions.
- Ability to effectively communication with both technical coworkers and business stakeholders.
- High performer. Disciplined. Ready to contribute to our organization.

QUALIFICATIONS

- Computer Science degree, Information Technology degree, or technical college diploma.
- Equivalent combination of education and experience will be considered.
- 1 - 3 years related experience

Compensation

- This opportunity offers a competitive salary commensurate with abilities and commitment to the success of the company. The MikeTango Group also provides an extensive Benefits Package

Find out more about the Mike Tango Group at www.miketangogroup.com

Please apply with resume to dtremblay@miketangogroup.com