



IT Engineer - Intermediate

Posted June 24th, 2010

Full Time

Ottawa, Ontario

Relevant Work Experience: 3+ years

Job Category: IT Specialist

Industry: Information Technology

ABOUT THE POSITION:

The MikeTango Group is seeking an individual with experience in managing Windows-based server environments. As a key member of our technical team, you will work closely with our clients in understanding their business requirements and related technical challenges, and to deliver solutions that meet those requirements. You will be expected to administer the server environments of our clients on a day-to-day basis, to plan for proactive maintenance of those environments, and to troubleshoot any problems that arise. You should have a keen interest in delivering quality services, and in ensuring that our clients' expectations are exceeded.

ABOUT MIKETANGO GROUP:

The MikeTango Group is an Ottawa-based, full-service IT consulting company with a single vision: to bring the highest value to our clients through our knowledge, experience, integrity and trust. More than simply a set of words, our core values are reflected in our actions and are ultimately measured in our clients' satisfaction.

We bring together expertise in IT infrastructure and the development and deployment of software systems on behalf of clients. Together, this uniquely positions MikeTango to manage on behalf of clients both their applications and infrastructure.

At MikeTango Group, we take tremendous pride in our employees. We strive for our employees to grow and to accept and meet new challenges. We are a small company with great growth potential and are seeking dedicated employees to help us realize our full potential.

TECHNICAL SKILLS:

- A minimum of 3 years of practical experience in installing and supporting Microsoft networked environments.
- You must have a strong working knowledge of Microsoft's infrastructure products including Windows 2003, Windows 2008, Exchange, SQL Server, SharePoint, IIS, AD, etc. You should also have proven experience with installing and configuring network infrastructure such as managed switches, routers, firewalls, VPNs, etc.
- You will have a good understanding of network security and will have experience in supporting a secure networked infrastructure.

SOFT SKILLS:

- You enjoy working with others in a team environment but are equally adept at working independently. You are self-motivated and embrace the challenges that complex projects present.
- You take pride in being diligent and reliable, and have a strong sense of responsibility in delivering quality service.
- You possess excellent communication skills and are adept at creating documentation and report writing. You also possess excellent organizational skills and are skilled at taking initiative, assessing requirements, conducting research, recommending and implementing solutions.
- Strong verbal skills are mandatory; strong writing skills are a definite asset.

QUALIFICATIONS:

- Diploma or Degree in Computer Systems Technology or related discipline.
- Experience installing and supporting database technologies such as SQL and Exchange server.
- Strong administration skills with Microsoft operating systems.
- A strong working knowledge of TCP/IP, switches, routing, client/server software applications.
- Microsoft certification is highly desirable.
- Work well independently and within a team.
- Proven ability to perform under tight time frames to achieve required results.
- Ability to quickly assess, evaluate and set direction.
- Excellent analytical skills and capable of interpreting results.
- Strong problem solving, planning and time management skills.
- Demonstrated openness to new ideas and approaches.
- Ability to prioritize tasks based on relative importance and urgency.
- Ability to relate well to people and work with others to effectively coordinate activities to accomplish tasks.
- Demonstrated ability to act independently upon information and make decisions.
- Demonstrated appropriate customer service attitude.
- You must hold a valid driver's license and have access to the use of a private vehicle, and be willing to travel within the city of Ottawa.
- You must be able to work outside of normal business hours on occasion as specific projects warrant.

Compensation:

- This opportunity offers a competitive salary commensurate with abilities and commitment to the success of the company. MikeTango also provides a competitive benefits package.
- MikeTango is an equal opportunity employer.

Find out more about MikeTango at www.miketangogroup.com.

Please apply with resume to careers@miketangogroup.com indicating your interest in the position "IT Engineer – Intermediate". MikeTango would like to thank all applicants, but only those that meet the above criteria will be contacted.